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**Global Crossing**

August 18, 2000

**BY OVERNIGHT MAIL**

Ms. Magalie Roman Salas  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

**Re: Frontier Communications of America, Inc.  
Petition for Waiver  
CC Docket No. 94-129,**

Dear Ms. Salas:

Enclosed please find an original plus four (4) copies of the Supplement to Petition for Waiver of Sections 64.1100-64.1190 of the Commission's Rules filed on behalf of Frontier Communications of America, Inc. and Global Crossing Telecommunications, Inc.

To acknowledge receipt, please affix an appropriate notation to the copy of this letter provided herewith for that purpose and return same to the undersigned in the enclosed, self-addressed envelope.

Very truly yours,

A handwritten signature in cursive script, appearing to read "Michael J. Shortley, III".

Michael J. Shortley, III

cc: Michele Wolters  
Will Cox  
International Transcription Service

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FCC MAIL ROOM

Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554

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AUG 21 2000

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In the Matter of )

Frontier Communications of )  
America, Inc. and Global Crossing )  
Telecommunications, Inc. )

CC Docket No. 94-129

Petition for Waiver of Sections )  
64.1100 – 64.1190 of the Commission's )  
Rules and Regulations )

**SUPPLEMENT TO PETITION FOR WAIVER**

Frontier Communications of America, Inc. ("Frontier") and Global Crossing Telecommunications, Inc. ("Global Crossing") hereby supplement the petition for waiver dated June 16, 2000.<sup>1</sup> Frontier and Global Crossing supplement the petition in three respects.

*First*, Global Crossing and Frontier will send notices to customers both before the transaction closes (in the case of Global Crossing) and after the transaction closes (in the case of Frontier) informing affected customers of the transaction. In addition to the information previously contained in the notice filed with the petition, the notices will provide customers with a local customer service number that they may call with any questions about the transaction. Copies of the revised notices are attached as Exhibits A and B hereto.<sup>2</sup>

<sup>1</sup> The petition was originally filed in the name of Frontier only. Global Crossing joins in this supplement in order to commit to certain actions that will take place prior to the closing of the transaction described in the petition.


<sup>2</sup> The forms of proposed notices shown "xxx-xxxx" as the customer service number, because the local customer service number will vary depending upon the customer's location. The actual local customer service number will appear on the notices that the customer actually receives.

*Second*, Global Crossing and Frontier commit to work with affected consumers and the Commission to resolve any outstanding consumer complaints that are pending before the Commission.

*Third*, Frontier commits to offers the affected subscribers service at the same or better rates than they are currently receiving.

Frontier and Global Crossing respectfully request that the Commission expeditiously grant the petition.

Respectfully submitted,

  
Michael J. Shortley, III

Attorney for Frontier  
Communications of  
America, Inc. and Global  
Crossing Telecommunications, Inc.

180 South Clinton Avenue  
Rochester, New York 14646  
(716) 777-1028

August 18, 2000

## **Exhibit A**

### **Proposed Customer Notice (Pre-Transfer)**

Dear Customer:

As you know, Frontier has undergone significant changes since it was acquired by Global Crossing. And now, in order to provide you with better and more direct service, Frontier is about to become your provider for long distance service as well as local telephone service! Frontier has received authority from the Federal Communications Commission to change the preferred long distance carrier on your telephone from Global Crossing Telecommunications to Frontier Communications of America. We are currently planning to switch your service on (date). Please be advised that you are free to choose another long distance carrier. Any carrier change charges that would otherwise apply in connection with this transaction will be waived. Should you have any questions about this change, please call your local customer service at xxx-xxxx. And welcome to the New Frontier!

## **Exhibit B**

### **Proposed Customer Notice (Post-Transfer)**

Dear Customer:

On (date), Frontier Communications of America, Inc. acquired certain long distance assets from Global Crossing Telecommunications. This means that you are now receiving your long distance service from Frontier. As you know, Frontier has undergone significant changes since it was acquired by Global Crossing. Please be advised that you are free to choose another long distance carrier. Any carrier change charges that would otherwise apply in connection with this transaction will be waived. Should you have any questions about this change, please call your local customer service at xxx-xxxx. And welcome to the New Frontier!